



C. K. RAGHAVAN MEMORIAL COLLEGE OF TEACHER EDUCATION

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Principal

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Date... 06/05/202

Grievance redressal cell Institutional guidelines

The Grievance redressal cell is established to provide a fair and transparent mechanism for resolving grievances and complaints of students. The cell plays a crucial role in maintaining a healthy and constructive environment within our educational Institution. It typically outlines the process by which students can voice concerns or complaints regarding academic, administrative or other Institutional matters.

Objectives

- To provide a prompt and fair hearing to grievances.
- To resolve grievances in a timely and efficient manner
- To Maintain confidentiality and anonymity of the complainant.
- To ensure that the grievance redressal process is free from bias and prejudice.
- Ragging in any form is strictly prohibited in and outside the Institution


Scope

- The cell operates under the chairmanship of the Principal and includes a senior Staff member.
- Complaint boxes have been Installed on the college campus for students to submit their grievances
- Concerned students can send an email for personally approach any member of the cell.
- The cell will review all cases and take formal action in accordance with the management policy.

Exclusions

- Decisions of the executive council, academic council, board of studies and other
- Decisions made by the university with regard to disciplinary matters and misconduct.




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